



## SERVICE AREAS PORTUGAL

Highway service areas are an important business segment for the Ibersol Group, which at the end of the year totalled 33 units and 221 employees spread out among various units:

Sol - 23

A5, Lusoponte, A8, Carvalhos, Modivas – 10 This business segment continues to be hit hard by the introduction of tolls in previously toll-free roads.

The SOL brand specialises in restaurants at long distance and urban highway rest stops, through units with modern functional designs that offer food suited to the needs of consumers and with services that go far beyond the conventional rest stop café-restaurant. Catering to the diverse customer profiles that visit Sol outlets, the brand is prepared to offer a good experience to all. Sol units are characterised by their quick service and varied menus at affordable prices, prepared in the moment, and always with personalised customer service.

At several locations, Sol integrates well-known international brands such as Pans & Company, Burger King and KFC, all of which have the global ISO 22000 certification, a demanding international food safety standard. Sol units offer services such as specific areas set aside for smokers, changing area, lounge, free wi-fi, outlets to

charge mobile handsets or computers. In addition, daily

newspapers, journals and magazines are made available, as well as last minute gifts and a drive-through option. At the beginning of October 2013, an administrative claim was brought against the Portuguese State, by the investee Iberusa Hotelaria e Restauração, SA, seeking compensation for the extensive financial damages it is suffering during the current and future performance of contracts to which it is party in Public-Private Partnerships at various highway concessions where Iberusa operates several restaurants in different service areas under various contracts that have been subcontracted to it.