

## 24. OTHER OPERATING INCOME AND COSTS

Other operating costs in the year ending on 31 December 2011 and 2010 are broken down as follows:

	2011	2010
Direct/indirect taxes not assigned to operating activities	502,720	598,716
Losses in fixed assets	1,188,469	1,058,891
Membership fees	47,109	53,047
Impairment adjustments	246,825	89,020
Donations	75,305	-
Samples and inventory offers	26,349	-
Bad debts	56,202	-
Franchise compensation	40,233	397,704
Other operating costs	69,839	207,243
	<b>2,253,052</b>	<b>2,404,621</b>

Other operating income in the year ending on 31 December 2011 and 2010 are broken down as follows:

	2011	2010
Supplementary income	3,450,940	3,422,524*
Operation benefits	132,852	66,942
Own company work	-	14,174
Reversion of impairment adjustments	14,450	64,495
Funchal storm compensation	-	97,435
Nó do Fojo compensation	-	66,000
Investments benefits	-	15,657
Gains in fixed assets	-	11,285
Other operating gains	37,277	77,956
	<b>3,635,519</b>	<b>3,836,468</b>

\* 451,796 from rendered services to operating income, as in the consolidated statement of comprehensive income.