

## CHAPTER I

### GENERAL ASSEMBLY

#### I.1. Identification of the members of the General Meeting Board

**Chairwoman:**

Alice de Assunção Castanho Amado

**Vice-Chairwoman:**

Anabela Nogueira de Matos

**Secretary:**

Maria Helena Moreira Araújo

The Company provides the Chairman of the General Meeting the human and logistics resources to suit her needs, through support services of the company's Secretary and the Legal Office, this one composed by three lawyers, so considering this support as an adequate support face to the society's dimension and economic situation. The Investor Relations Office/Representative for the market also provides support at the general meetings, responding to requests for information from shareholders, organizing accreditation of participation in the general meeting, in liaison with the company Secretary and the Board of the general meeting.

#### I.2. Designation of the commencement and end of the mandates: 2009 – 2012

#### I.3. Designation of the Chairman's General Meeting Board remuneration

In 2011 the remuneration obtained by the Chairwoman of the General Meeting Board was 1.333,44€.

#### I.4. Indication of the prior notice for share-blocking for participation at the General Meeting

The Company's articles of association at present require in their 20th article, number 1, that shareholders prove to the company their ownership and deposit of shares up to five working days before the date the Annual General Meeting is held.

#### I.5. Indication of the applicable rules for share-blocking should the General Meeting be suspended

Under 20th Company's Association Articles, nº 3, if the meeting is suspended, the Company does not oblige the shares or subscription titles to be blocked during the entire period until the session is resumed, the ordinary prior notice required upon first summons is sufficient.