

product lines (grilled chicken breast filet) and Krushers (line of KFC-exclusive beverages), well received by our consumers, was also completed.

KFC is one of the brands inserted in the Viva Bem programme which aims to promote healthy choices. In this regard, KFC customers can pick from a broad range of products, among them green salad, coleslaw or the exclusive maçaroca sweet corn.

KFC is environment-friendly; used food oil is collected in all restaurants and recycled by certified companies.

We are committed to integration within the community and thus maintained our participation in the Future Porto project, providing more than 100 hours of operational training to youths. The brand also took part in the Junior Achievement programme, in which KFC employees introduce in various schools topics associated to

entrepreneurship and home economy, bringing young students into contact with the realities of business so they can experience those employees' values.

We also participated in the Right Arm programme in which students follow KFC employees for a day. The programme was very well received by both students and employees and provided an opportunity to share personal and professional experiences.

The Dolce Vita Antas and NorteShopping restaurants were newly certified per the ISO 22000 standard, which was also extended to the restaurants at Colombo and CascaiShopping.

This project enabled higher qualifications in terms of internal procedures and processes; all these lessons have been adopted by the entire KFC restaurant network.