



2009 Results



## AGENDA:

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# Economic Environment



PIZZA HUT KFC ARROZ MARIA BURGUER KING PANS & COMPANY PAPAKI PIZZA MÓVIL O KILO BOCATTA PASTA CAFFÉ CANTINA MARIACHI CAFÉ SÓ SUGESTÕES E OPÇÕES SILVA CARVALHO CATERING PIZZA HUT KFC ARROZ MARIA BURGUER KING PANS & COMPANY PAPAKI PIZZA MÓVIL O KILO BOCATTA PASTA CAFFÉ CANTINA MARIACHI CAFÉ SÓ SUGESTÕES E OPÇÕES SILVA CARVALHO PIZZA HUT KFC ARROZ MARIA BURGUER KING PANS & COMPANY PAPAKI PIZZA MÓVIL O KILO BOCATTA PASTA CAFFÉ CANTINA MARIACHI CAFÉ SÓ SUGESTÕES E OPÇÕES SILVA CARVALHO CATERING PIZZA HUT KFC

# 1. Economic Environment



	<b>PORTUGAL</b>	<b>SPAIN</b>
	<b>2008</b>	<b>2009</b>
<b>GDP</b>	0,0%	-2,7%
<b>Unemployment Rate</b>	7,6%	9,5%
<b>Inflation Rate</b>	2,7%	-0,9%

Sources: Banco de Portugal, INE,  
Eurostat

Hostile economic environment  
affected the activity

# Financial Highlights



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## 2 – Financial Highlights

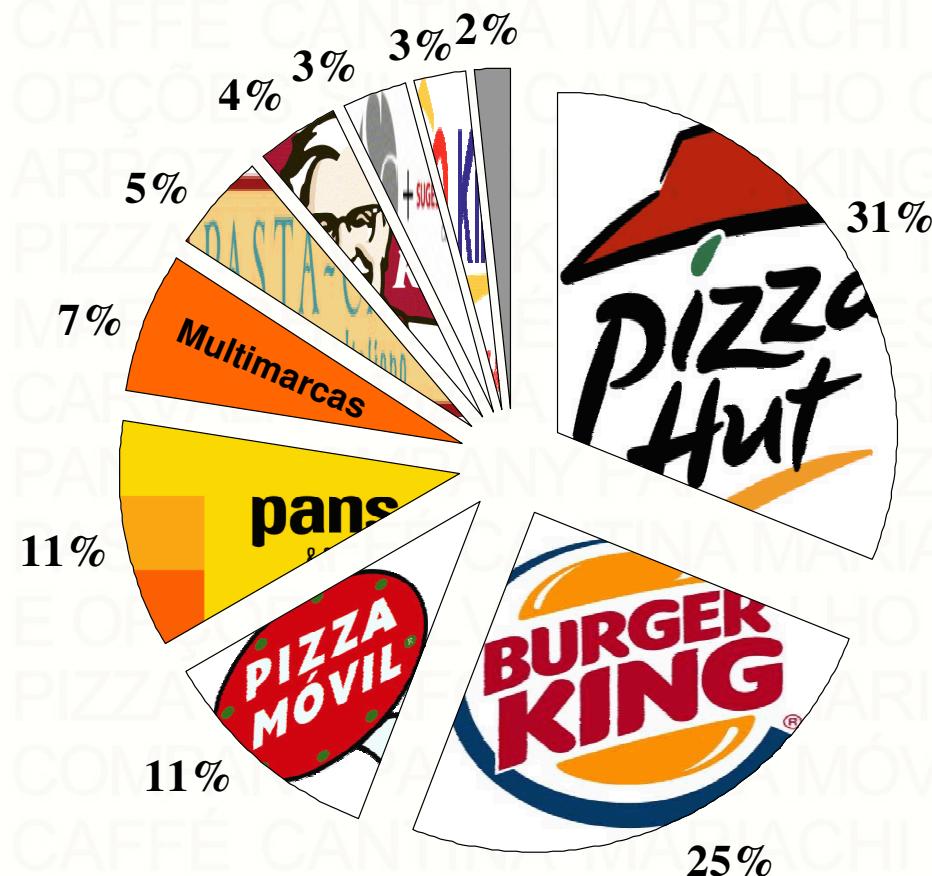
	2008	2009	Var.
<b>SALES</b>	215	207	-3,4%
<b>EBITDA</b>	35	34	-2,7%
<b>NET RESULTS</b>	13,7	14,6	6,7%
<b>EPS</b>	0,76	0,81	6,7%
<b>NET DEBT</b>	64	45	-29,5%
<b>GEARING</b>	43,5%	32,1%	-26,2%
<b>DIVIDEND</b>	0,055	0,055	0,0%

# Portfolio



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## 3 – Portfolio



**BK contribution continues its increasing path (+2,2 pp.), as opposed to a reduction of the restaurants share**

**The remaining brands show stability when compared to 2008**

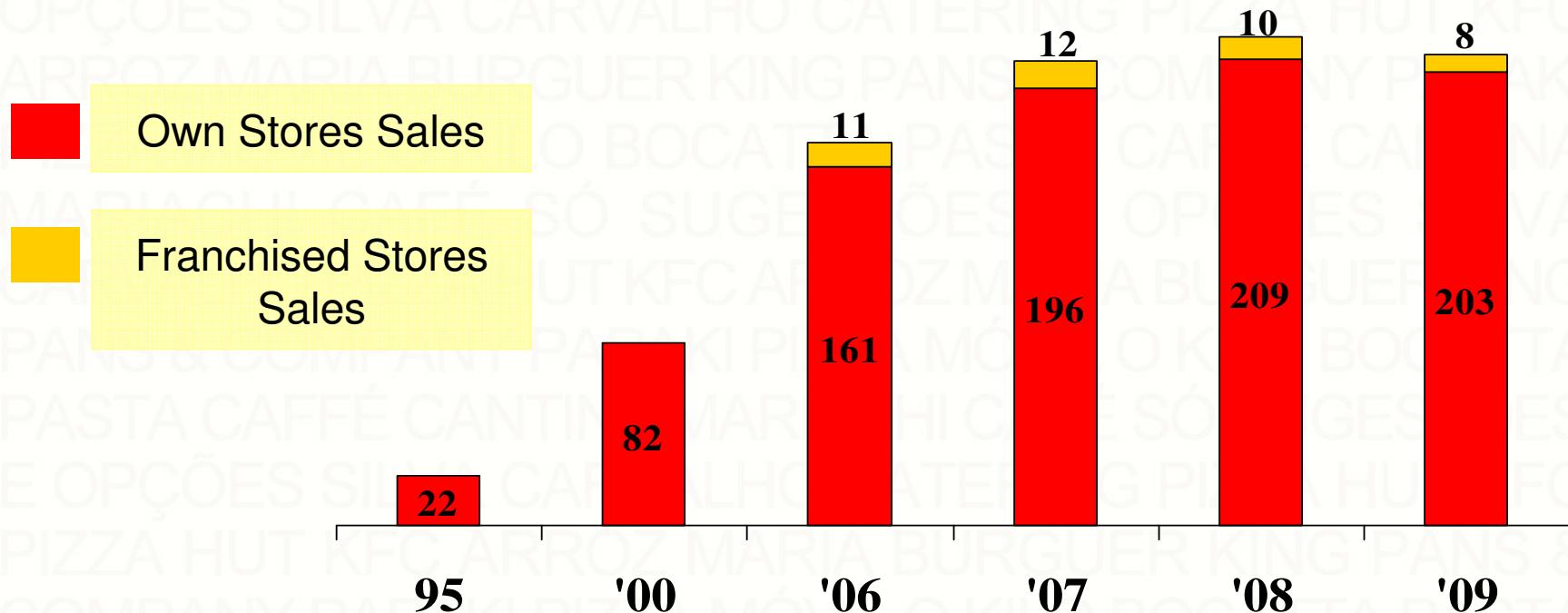
	PH	BK	Pizza Móvil	Pans	MM	Pasta	KFC	SO+JSCC	OK	Outras
2008	30,7%	22,5%	12,5%	10,7%	5,9%	5,2%	3,8%	3,5%	2,6%	2,7%
2009	31,0%	24,7%	10,9%	10,8%	6,6%	4,7%	4,1%	2,9%	2,6%	1,7%
2009 vs 2008	0,3%	<b>2,2%</b>	<b>-1,6%</b>	0,1%	0,7%	-0,5%	0,3%	-0,6%	0,0%	<b>-1,0%</b>

# 2009 Activity



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## 4 – 2009 Activity - System



**System Sales reached 211 Mn euros – 27% in Spain**

**Comparing with 2008, not considering the loss of 2 Mn from special events, we verify a decrease of 2,8%**

## 4 – 2009 Activity - Portugal

**153 Mn euros**  
**System Sales**  
(- 1,6%)

**318**  
**Restaurants**  
(+ 8)

**152 Mn euros**  
**Own Stores Sales**  
(-1,4%)

**4.693**  
**Employees**  
(-1 %)

**Sales decreased by 1,4%, with 8 more stores**  
**Not considering special events, 2008 sales**  
**would have been reached**



## 4 – 2009 Activity - Spain

**58 Mn euros**

System Sales  
(- 9%)

**111**

Restaurants  
(-5)

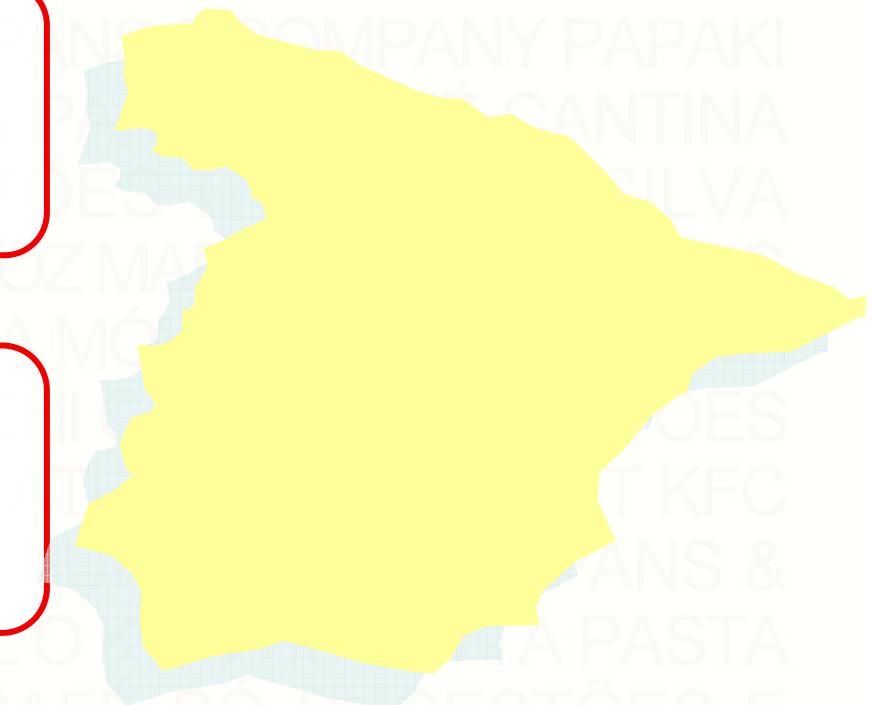
**50 Mn euros**

Own Stores Sales  
(-7,8%)

**1.427**

Employees  
(-13 %)

A significant sales reduction in line with a decrease in the number of stores



## 4 – 2009 Activity - Restaurants



SUGESTÕES & OPÇÕES  
Catering de Eventos

**65,2 Mn euros**  
Sales  
(-2,5%\*)

**23 Mn euros**  
Sales  
(-16%)

**10 Mn euros**  
Sales  
(-12%)

**6 Mn euros**  
Sales  
(-5,6%\*)

**99**  
Restaurants  
(+4)

**71**  
Restaurants  
(-3)

**24**  
Restaurants  
(-5)

**9**  
Restaurants  
(=)

**105 Mn euros**  
Restaurants Total Sales  
(-8,1%\*)

**203**  
Restaurants (-8 stores, -3%)

\*  
Corrected  
for special  
events

**Economic environment affecting the concepts of higher ticket,  
with special emphasis to Spain**

## 4 – 2009 Activity - Counters



**52 Mn euros**

Sales

(+6,5%)



**23 Mn euros**

Sales

(-2,6%)

**Others**



**17,8 Mn euros**

Sales

(+3,2%\*)

**8,6 Mn euros**

Sales

(+5,4%\*)



**5,5 Mn euros**

Sales

(-2,3%)

**70**

Restaurants

(+8)

**60**

Restaurants

(+2)

**63**

Restaurants

(+2)

**16**

Restaurants

(=)

**17**

Restaurants

(-1)

**106 Mn euros**

Counters Total Sales (+3,2%\*)

**226**

Restaurants (+11 stores, +5%)

\* Corrected  
for special  
events

**Counters exceeded restaurants in sales, reinforcing the trade down effect  
already verified in 2008 (demand for lower price)**

## 4 – 2009 Activity - Travel

Lisbon and  
Azores Airports

+ Service Areas in Motorways

18 Mn euros

Sales

(+8,8%)

45

Stores

(+2)

Growth is explained by the expansion of  
motorways Service Areas

## 4 – 2009 Activity – Highlights

Launching of a new concept...



This new format meets the consumers' needs, offering flavours of the traditional mediterranean cuisine, together with quality service and nutritionally balanced with gourmet inspiration and a quick offer



## 4 – 2009 Activity – Highlights



**Reedition of AMI partnership in  
hunger relief in the world (S.Tomé e  
Príncipe)**



**Resulted in a total contribution of 150 k  
euros, equally distributed among  
Ibersol and its Clients  
(10k euros above last year's contribution)**

PARA SALVAR CRIANÇAS COM FOME  
JUNTE-SE A NÓS E À AMI.

Sempre que fizer uma doação de 20 cêntimos, nós fazemos uma doação de igual valor.

A black and white photograph of four young children of diverse ethnicities. To the right of the children is a large, shiny gold 20 cent Euro coin.

Sabia que 20 cêntimos por dia  
podem salvar uma criança?



## 4 – 2009 Activity – Highlights

**9 more stores received ISO 22000 certification: Lisbon Airport and Dragão Stadium stores**



**A total of 22 Ibersol stores are certified by this highly demanding international food service standard**

**Ibersol is the only Portuguese Restaurant Group holding this certification**

## 4 – 2009 Activity – Highlights



**Continuous focus on training :**



- In addition to programs already implemented in the past...
- We encouraged our employees to participate in the New Opportunities program
- We launched Ibersol School using the expertise of our managers, with the support of EGP and IPAM



## 4 – 2009 Activity – Highlights

**Under Viva Bem (Live Well) program,  
promotion of Kids Bike Tour event**



**400 children were envolved**



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# 5 – 2009 Results



## RESULTS

	2008		2009		Var. %
	€ Mn	%	€ Mn	%	
<b>Turnover</b>	<b>214,6</b>		<b>207,3</b>		<b>-3,4%</b>
<i>Gross Margin</i>	167,4	78,0%	163,8	79,0%	-2,2%
<i>Other Operating Income</i>	3,5	1,6%	3,7	1,8%	5,7%
<i>Operating Costs</i>	136,0	63,4%	133,5	64,4%	-1,8%
<b>EBITDA</b>	<b>35,0</b>	<b>16,3%</b>	<b>34,0</b>	<b>16,4%</b>	<b>-2,7%</b>
<i>Provisions</i>	0,1	0,1%	0,2	0,1%	58,6%
<i>Depreciations</i>	11,3	5,2%	11,6	5,6%	3,1%
<b>EBIT</b>	<b>23,6</b>	<b>11,0%</b>	<b>22,3</b>	<b>10,7%</b>	<b>-5,8%</b>
<i>Financial Results</i>	-4,2	-1,9%	-1,9	-0,9%	55,0%
<b>Profit before taxes</b>	<b>19,5</b>	<b>9,1%</b>	<b>20,4</b>	<b>9,8%</b>	<b>4,7%</b>
<i>Taxes</i>	5,3	2,4%	5,3	2,6%	1,3%
<b>Profit before Minority Interests</b>	<b>14,2</b>	<b>6,6%</b>	<b>15,1</b>	<b>7,3%</b>	<b>6,0%</b>
<i>Minority Interests</i>	0,5	0,2%	0,4	0,2%	-14,5%
<b>Net Profit</b>	<b>13,7</b>	<b>6,4%</b>	<b>14,6</b>	<b>7,0%</b>	<b>6,7%</b>

## 5 – 2009 Results

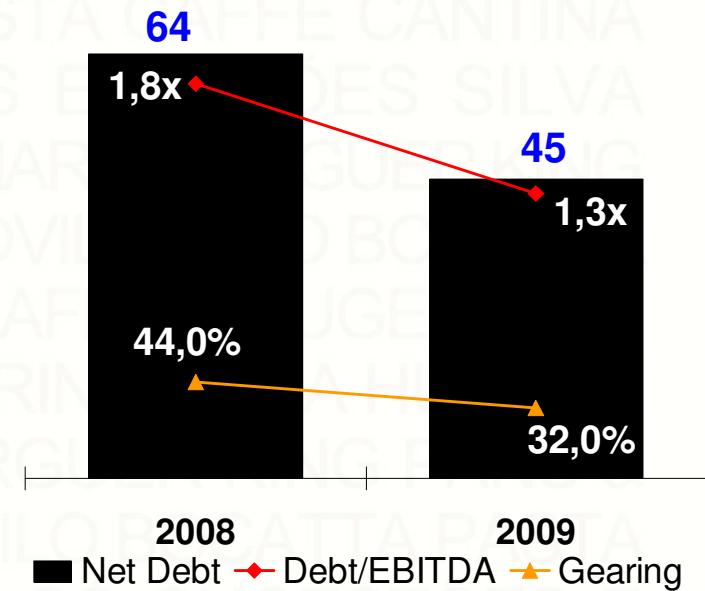
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- *Sales decreased 3,4%*
  - *EBITDA reduction in line with Sales reduction (-2,7%)*
  - *Significant increase in Financial Results (-2,4Mn of financial costs)*
  - *Consequently Net Profits grew 6,7%*
-

# 5 – 2009 Results

## Balance Sheet

€ Mn	2008	2009	Var. %
<b>Net Assets</b>	<b>212</b>	<b>222</b>	<b>4,5%</b>
Intangible Assets	63	61	-2,6%
Tangible Assets	118	120	1,4%
Others	31	41	30,9%
<b>Equity</b>	<b>83</b>	<b>95</b>	<b>14,9%</b>
Group Share	69	81	16,6%
Net Result	14	15	6,7%
<b>Liabilities</b>	<b>130</b>	<b>127</b>	<b>-2,1%</b>
MLT	31	33	4,2%
ST	74	68	-6,9%
Others	25	26	4,3%
<b>Investment</b>	<b>17</b>	<b>15</b>	
<b>Interests Ratio</b>	<b>9x</b>	<b>19x</b>	



## 5 – 2009 Results

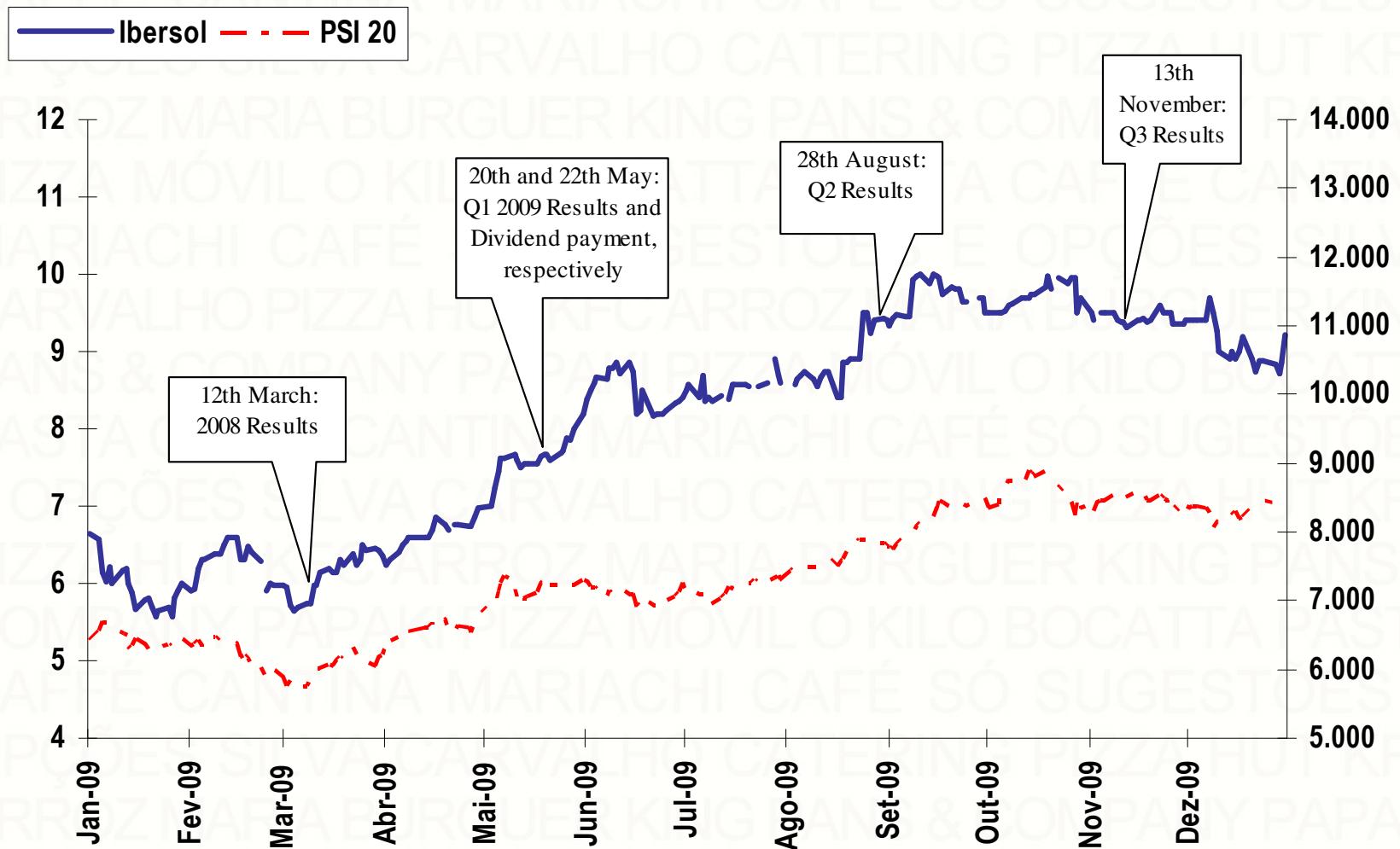
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- *Net Assets grew 4,5%, financed by the equity increase*

- *Liabilities decreased by 2,1%*

- *Gearing reduced to 32%*

## 5 – Share Performance



## 5 – Share Performance

IBERSOL, SGPS, S.A. SHARES - 2009				
(EUR)				
Total Shares	20.000.000		Year Low Price (6st Mar. 09)	5,51
Free Float	18.000.000		Year Max Price (18st Sep. 09)	10,00
Own Shares	2.000.000	10,00%	Average Price	7,75
Market Capitalization (31st Dec 09)	184.200.000		Opening Price (2 Jan.09)	6,60
Trading Volume - Average 2009	7.415		Closing Price (31 Dez.09)	9,21
Trading Volume - Average 2008	23.320		Share Price Variation	39,5%
			PSI-20 Variation	32,7%

Liquidity decreased

Share performance above Market

# 2010 Outlook



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## 6 – 2010 Outlook

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- *Maintenance of the Consumption trend on the Portuguese Market*
  - *Spain shows signs of slowing down the decrease*
  - *Opening of 15 new stores*
  - *Investments directed to the refurbishment of the existing stores*
  - *Acquisition of another catering company – Solinca Eventos e Catering (depending on its formalization)*
  - *Constitution of Ibersol Angola waiting for permission*
  - *Financial structure allows to finance inorganic growth*
-